



<p><b>Innovation &amp; Effectiveness</b></p> <p>Ensure excellence in student success and institutional effectiveness by embracing and adopting innovative practices and technologies.</p> <ul style="list-style-type: none"> <li>▪ Provide technology for students to monitor their own successes/progress toward their goals.</li> <li>▪ Scale-up successful programs, services</li> </ul>	●	●	●	●	●	●
<p><b>Operational Excellence</b></p> <p>Ensure excellence in student learning by improving organizational processes, promoting safety and wellness, and creating college-wide opportunities for professional development.</p> <ul style="list-style-type: none"> <li>▪ Manage systems, processes, and resources efficiently and effectively to maximize organizational effectiveness.</li> <li>▪ Strengthen college collaboration, communication, and continuous learning.</li> </ul>	●	●	●	●	●	●
<p><b>Community Collaboration</b></p> <p>Ensure excellence in student learning by collaborating with community partners to provide educational opportunities that best serve the needs of our students and our community.</p> <ul style="list-style-type: none"> <li>▪ Support all students in achieving their educational and career goals and in contributing to the greater good of our community.</li> <li>▪ Foster community partnerships with K-12 districts and regional businesses.</li> <li>▪ Strengthen community engagement.</li> </ul>	●	●	●	●	●	●

**\*The Student’s Journey – Completion by Design**

**Connection** – From interest in college enrollment to application

**Entry** – Enrollment to completion of first college-level course

**Progress** – Entry into program of study to 75% completion

**Completion** – Complete program of study to credential with labor market value

**Employment/Transfer** – Employed in a job earning a livable wage in field of study or transfer to a 4-year institution

\* <https://www.completionbydesign.org/s/>

## Plans Informed by the Strategic Plan

