

[Modern Campus Support] Update: Schedule training with Grossmont-Cuyamaca Community College District

Jordan Zeier (Support) <omnicms-uat@moderncampus.com>

Mon 5/22/2023 8:11 AM

Cc: Rocky Rose <Rocky.Rose@gcccd.edu>; Deanna Thompson <deanna.thompson@gcccd.edu>

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

+ In replies, all text above this line is added to the ticket. +

Modern Campus HelpDesk Ticket

You are a cc on this ticket -

[https://omnicms-
uat.moderncampus.com/hc/requests/175748](https://omnicms-
uat.moderncampus.com/hc/requests/175748) - and are thus receiving email notifications on all updates to the request.

Reply to this email to add a comment to the request.



Jordan Zeier (Omni CMS UAT)

May 22, 2023, 8:11 AM PDT

Hello GCCCD Team,

It was a pleasure holding our training session last week!

As promised, here is the link to the video recording as well as some of the supporting documentation.

Topic: GCCCD Training - Omni

Calendar

Start Time: May 17, 2023

02:00 PM

Meeting Recording:

[GCCCD Omni Calendar
Recording](#)

Here are some additional
resources that cover topics
from the training:

- Omni CMS
Calendar: <https://support.moderncampus.com/learn-omni-cms/modules/calendar/>
- [Migrating External
Calendar to Omni
Calendar](#)
- [Custom CSS for Omni
CMS Calendar](#)

Omni CMS Guide:

- [OMNI Calendar -
Customer Guide](#)
-

I have the recording links set to never expire and provide the option to download them so you can keep them saved internally. I download them myself as well and have them on our training repository if for some reason you have trouble accessing them in the future you can reach out to the training team.

With your Omni CMS training completed, please take a

moment to tell us how satisfied you are with the training portion of the project. We'd greatly appreciate your feedback by filling out a quick [survey](#), allowing us to keep enhancing the training we provide!

If there is anything else you need, don't hesitate to reach out! Please feel free to contact me directly or email our training email at training@moderncampus.com

Thank you for your time!

Jordan Zeier
Software Trainer



Daryl Johnson

May 17, 2023, 12:09 PM PDT

Hey Jordan,

How long is the training video good for? How long will the link remain active?

Thank you,

Daryl



Daryl Johnson

May 17, 2023, 9:05 AM PDT

Thanks, Jordan!

Daryl

**Deanna Thompson**

May 17, 2023, 8:28 AM PDT

Thanks so much, Jordan. Your training session was clear and comprehensive. I look forward to the event calendar training scheduled this afternoon.

-Best,

Deanna Thompson
Web Development & Support
Specialist

Scheduled time off: 05/26,
05/30, 06/15, 06/29, 07/03,
09/01

Visit the Website
Services <<https://www.grossmont.edu/website>> page to
report a problem with the
Grossmont College website,
request website training, get
help editing, organizing,
redesigning your website and
more! Please allow at least
two weeks to process
requests during heavily
impacted times such as the
beginning/end of the
semester.

*

Evenings & Weekends???

Issue?

Contact Info?

Website ?

(Urgent requests that cannot wait until next business day)?

ISOPS@gcccd.edu?

Self-Service?

ISOPS@gcccd.edu?

Canvas?

24/7 Phone Support?

Grossmont:??1-844-600-4953?

Cuyamaca:??1-844-592-2205?

Night Manager?

(Mon - Fri)?

1-619-644-7654?

Non-Emergency Sheriff Calls?
(Must inform dispatch to contact the El Cajon facility)

1-858-565-5200

All requests are routed to the appropriate department or team member and processed accordingly

[cid:01bf57b3-d25a-48fb-ac96-d32c5de38893]

From: Jordan Zeier (Support)

<[omnicms-
uat@moderncampus.com](mailto:omnicms-
uat@moderncampus.com)>

Sent: Wednesday, May 17, 2023 8:25 AM

Cc: Rocky Rose

<Rocky.Rose@gcccd.edu>;

Deanna Thompson

<deanna.thompson@gcccd.edu>

Subject: [Modern Campus

Support] Update: Schedule
training with Grossmont-
Cuyamaca Community
College District

CAUTION: This email
originated from outside of
the organization. Do not click
links or open attachments
unless you recognize the
sender and know the content
is safe.

Attachment(s)

[Outlook-twrfwttq.png](#)



Jordan Zeier (Omni CMS
UAT)

May 17, 2023, 8:25 AM PDT

Hello Grossmont-Cuyamaca
Community College District
Team

It was a pleasure holding our
training session yesterday!

As promised, here is the link
to the video recording as well
as some of the supporting
documentation.

Topic: Grossmont-Cuyamaca
Community College District
Training - Omni Search
Start Time: May 16, 2023
09:00 AM

Meeting Recording:
[GCCCD Omni Search
Recording](#)

Here are some additional
resources that cover topics

from our session:

- Search: <https://support.moderncampus.com/learn-omni-cms/modules/search.html>
- Advanced Search: <https://support.moderncampus.com/learn-omni-cms/modules/search-advanced.html>
- [Full Documentation for the Parametric Search Appliance](#)
(Explanation for Vortex is on p. 21, it is the Web Script Language behind the application.
Explanation on adding your own Thesaurus is on p. 48, 134, 187, and 281)

Finally, here are the guides I referenced that are very helpful in reviewing all the information covered today, including walk settings, search settings, tools, and setting up parametric fields:

- [OMNI Search - Customer Guide](#)
 - [OMNI Search - Adding Parametric Fields](#)
-

Thank you for your time and talk again soon!

Jordan Zeier
Software Trainer



Jordan Zeier (Omni CMS UAT)

May 8, 2023, 4:00 PM PDT

Hey Daryl,

Invitation sent. Please feel free to forward the invitation to anyone else on the team that may come to mind.

Thanks!

Jordan Zeier
Software Trainer



Daryl Johnson

May 8, 2023, 3:52 PM PDT

Hi Jordan,

Please send search invite on 5/16 to myself and

.

deanna.thompson@gcccd.edu
[u](#)

· Rocky.Rose@gcccd.edu

Thank you,

Daryl

Hi Jordan,

Great, thanks! I should be able to get back to you today re: 5/16.

Thank you,

Daryl

From: Jordan Zeier (Support)

<[omnicms-
uat@moderncampus.com](mailto:omnicms-
uat@moderncampus.com)>

Sent: Monday, May 8, 2023
3:26 PM

To: Daryl Johnson

<daryl.johnson@gcccd.edu>

Subject: [Modern Campus
Support] Re: Schedule
training with Grossmont-
Cuyamaca Community
College District



Daryl Johnson

May 8, 2023, 3:28 PM PDT

Hi Jordan,

Great, thanks! I should be
able to get back to you today
re: 5/16.

Thank you,

Daryl



**Jordan Zeier (Omni CMS
UAT)**

May 8, 2023, 3:25 PM PDT

Hello Daryl,

Thanks for getting back to me
and let me know when you
can about the Omni Search
Session on the 16th.

I will email Ernesto about the
Calendar Training now.

Thanks again!

Jordan Zeier
Software Trainer



Daryl Johnson

May 8, 2023, 3:17 PM PDT

Hi Jordan,

I am checking to see about
the 5/16 for search engine.

As for the calendar, I am not
involved with this at this time.
I would ask you to please
email

Ernesto.rivera@gcccd.edu to
coordinate that training.

Thank you,

Daryl



**Jordan Zeier (Omni CMS
UAT)**

May 8, 2023, 3:05 PM PDT

Hello Grossmont-Cuyamaca
Community College District
Team,

I hear we are ready to get
your training sessions on the
calendar. Being that we are
training on two modules I was
thinking it might be beneficial
to have two sessions to break
up the topics. Here are the
dates/times that I have
blocked for each session:

Tuesday, **May 16th at**
9:00am to 11:00am PST -

Omni Search

Wednesday, **May 17th at
2:00pm to 4:00pm PST -**

Omni Calendar (This session typically lasts an hour, but wanted to leave room for any questions)

Please take some time to review these dates/times with those on your team to see if it works for you all. Once you confirm I will send out calendar invites.

Thank you for your time and talk again soon!

Jordan Zeier
Software Trainer



Emily Ralston (Omni CMS UAT)

May 2, 2023, 2:30 PM PDT

Grossmont- Cuyamaca
Community College District is
ready to schedule training.

Kind regards,
Emily

Emily Ralston | Associate
Project Manager
Office: 805.738.7731

moderncampus.com

You have been sent this message because you recently opened a help request with Modern Campus.

[KP42PM-MPERR]