

Jim Waters

Instructor CSIS 120 currently

CSIS 114 and 121 previously

Career Instructor - CompTIA ITF+, A+ Network+, Sybase SQL. Trainer - Call Centers and Hospitals.

## **Specialties**

Instruction, curriculum assessments and delivery. Workflow and Professional Development training delivery in classrooms and online for Hospitals, extended care facilities clinicians, nurses, doctors and scientists. Medical devices enterprise system engineering support.

## **Grossmont College** 1996-2025 · 29yrs

Successful CompTIA A+ and Network + Instructor in a classroom, blended delivery and online. Develop student skills and knowledge in technical areas required to achieve an AS degree in Computer Science and Information Systems. Supervise lab activities and assesses competencies.

### California Institute of Technology

Provider of ITF+, A+ and Network+ exam preparation and practical in-lab leadership. I help students build technical skills, study for certification exams, and advance their IT career.

### **Cardinal Health**

Provided remote technical support for software programs, database files and file server hardware on enterprise-wide Sybase and SQL Servers on Windows and Unix operating systems.

### **General Electric Corporation**

Online Enterprise Technical Support Engineer for enterprise-wide data storage systems and patient management software systems.

### Education



# **San Diego State University**

Bachelor of Arts Adult Education 2006

Societies: Phi Kappa Phi

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# **Southwestern College**

Southwestern College

AS CIS, Computer Science 1995

o Societies: Phi Theta Kappa

### Interests:

### Site renovation coordinator

Annual restoration of homes within the community for those with disabilities, limited incomes or other financial hardships. Homes are submitted for review, adopted by business owners, trade professionals and general laborers and renovated. The goal is to improve the quality of life and the esthetics of the neighborhood.

## Amateur pilot

I enjoy flying multi-prop drone helicopters.

I find beach and bay cleanup events relaxing and rewarding.