

# Accreditation Survey 2006 Grossmont Student N = 1171

## 1. Faculty foster an open environment for student-teacher discussion of ideas related to course content.

	Frequency	Percent
Strongly Agree	436	38.9
Agree	540	48.2
Neutral	136	12.1
Disagree	9	.8
<b>Total</b>	<b>1121</b>	<b>100.0</b>
Don't Know, N/A	43	
No Response	7	
Total	1171	

## 2. External college publications (e.g., class schedule, student handbook, catalog) provide accurate information.

	Frequency	Percent
Strongly Agree	476	41.2
Agree	547	47.4
Neutral	109	9.4
Disagree	20	1.7
Strongly Disagree	2	.2
<b>Total</b>	<b>1154</b>	<b>100.0</b>
Don't Know, N/A	17	
Total	1171	

## 3. This College, as a whole, supports academic freedom.

	Frequency	Percent
Strongly Agree	403	35.6
Agree	540	47.7
Neutral	161	14.2
Disagree	24	2.1
Strongly Disagree	5	.4
<b>Total</b>	<b>1133</b>	<b>100.0</b>
Don't Know, N/A	29	
No Response	9	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**4. In general, instructors at this College attempt to be fair and objective in their presentation of course materials.**

	Frequency	Percent
Strongly Agree	349	30.3
Agree	603	52.3
Neutral	163	14.1
Disagree	35	3.0
Strongly Disagree	3	.3
<b>Total</b>	<b>1153</b>	<b>100.0</b>
Don't Know, N/A	13	
No Response	5	
Total	1171	

**5. The College has an effective planning process.**

	Frequency	Percent
Strongly Agree	235	22.0
Agree	502	46.9
Neutral	271	25.3
Disagree	52	4.9
Strongly Disagree	10	.9
<b>Total</b>	<b>1070</b>	<b>100.0</b>
Don't Know, N/A	94	
No Response	7	
Total	1171	

**6. The College involves appropriate segments of the College community in institutional planning.**

	Frequency	Percent
Strongly Agree	188	19.5
Agree	406	42.2
Neutral	324	33.6
Disagree	35	3.6
Strongly Disagree	10	1.0
<b>Total</b>	<b>963</b>	<b>100.0</b>
Don't Know, N/A	203	
No Response	5	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**7. The College provides sufficient technological resources to support its educational programs.**

	Frequency	Percent
Strongly Agree	470	41.7
Agree	469	41.6
Neutral	137	12.2
Disagree	45	4.0
Strongly Disagree	6	.5
<b>Total</b>	<b>1127</b>	<b>100.0</b>
Don't Know, N/A	34	
No Response	10	
Total	1171	

**8. The College provides adequate staffing to support its educational programs.**

	Frequency	Percent
Strongly Agree	287	25.9
Agree	548	49.5
Neutral	192	17.3
Disagree	68	6.1
Strongly Disagree	13	1.2
<b>Total</b>	<b>1108</b>	<b>100.0</b>
Don't Know, N/A	39	
No Response	24	
Total	1171	

**9. Course outlines and syllabi clearly specify the subject matter to be covered, the skills to be acquired by the students, and the methods of evaluation used by faculty.**

	Frequency	Percent
Strongly Agree	437	37.8
Agree	524	45.4
Neutral	166	14.4
Disagree	26	2.3
Strongly Disagree	2	.2
<b>Total</b>	<b>1155</b>	<b>100.0</b>
Don't Know, N/A	10	
No Response	6	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**10. Instructional methods are compatible with my learning needs.**

	Frequency	Percent
Strongly Agree	284	24.7
Agree	599	52.1
Neutral	226	19.7
Disagree	37	3.2
Strongly Disagree	4	.3
<b>Total</b>	<b>1150</b>	<b>100.0</b>
Don't Know, N/A	12	
No Response	9	
Total	1171	

**11. General education course offerings are sufficient for me to complete my program within a reasonable period of time.**

	Frequency	Percent
Strongly Agree	261	24.2
Agree	494	45.8
Neutral	216	20.0
Disagree	88	8.2
Strongly Disagree	20	1.9
<b>Total</b>	<b>1079</b>	<b>100.0</b>
Don't Know, N/A	83	
No Response	9	
Total	1171	

**12. Course offerings in my major are sufficient for me to complete my program within a reasonable period of time.**

	Frequency	Percent
Strongly Agree	229	21.6
Agree	376	35.5
Neutral	247	23.3
Disagree	155	14.6
Strongly Disagree	53	5.0
<b>Total</b>	<b>1060</b>	<b>100.0</b>
Don't Know, N/A	108	
No Response	3	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**13. Students receive adequate academic advising regarding educational courses, programs, and transfer policies.**

	Frequency	Percent
Strongly Agree	233	21.4
Agree	456	41.9
Neutral	244	22.4
Disagree	111	10.2
Strongly Disagree	45	4.1
<b>Total</b>	<b>1089</b>	<b>100.0</b>
Don't Know, N/A	74	
No Response	8	
Total	1171	

**14. Generally, instructors clearly define how I will be graded.**

	Frequency	Percent
Strongly Agree	386	33.6
Agree	573	49.9
Neutral	158	13.8
Disagree	29	2.5
Strongly Disagree	3	.3
<b>Total</b>	<b>1149</b>	<b>100.0</b>
Don't Know, N/A	15	
No Response	7	
Total	1171	

**15. This College provides adequate support services to its students regardless of service location or delivery methods.**

	Frequency	Percent
Strongly Agree	236	23.0
Agree	491	47.9
Neutral	248	24.2
Disagree	44	4.3
Strongly Disagree	7	.7
<b>Total</b>	<b>1026</b>	<b>100.0</b>
Don't Know, N/A	136	
No Response	9	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**16. The College supports extra-curricular activities that promote lifelong learning for its students.**

	Frequency	Percent
Strongly Agree	219	22.6
Agree	411	42.3
Neutral	282	29.0
Disagree	49	5.0
Strongly Disagree	10	1.0
<b>Total</b>	<b>971</b>	<b>100.0</b>
Don't Know, N/A	190	
No Response	10	
Total	1171	

**17. The equipment in the LRC (e.g., VCRs, DVD players, CD ROM players, televisions) is properly maintained.**

	Frequency	Percent
Strongly Agree	306	31.4
Agree	430	44.1
Neutral	193	19.8
Disagree	38	3.9
Strongly Disagree	9	.9
<b>Total</b>	<b>976</b>	<b>100.0</b>
Don't Know, N/A	193	
No Response	2	
Total	1171	

**18. The LRC's collection, such as books, periodicals, media resources, and online databases, is adequate to meet the needs of my educational program.**

	Frequency	Percent
Strongly Agree	297	29.5
Agree	437	43.4
Neutral	200	19.9
Disagree	54	5.4
Strongly Disagree	19	1.9
<b>Total</b>	<b>1007</b>	<b>100.0</b>
Don't Know, N/A	162	
No Response	2	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**19. LRC staff provide effective assistance in using the LRC resources - print and outline - to find needed information.**

	Frequency	Percent
Strongly Agree	227	23.9
Agree	443	46.7
Neutral	231	24.4
Disagree	36	3.8
Strongly Disagree	11	1.2
<b>Total</b>	<b>948</b>	<b>100.0</b>
Don't Know, N/A	209	
No Response	14	
Total	1171	

**20. In general, the librarians have helped me to be more successful in my courses.**

	Frequency	Percent
Strongly Agree	174	20.1
Agree	312	36.1
Neutral	300	34.7
Disagree	64	7.4
Strongly Disagree	15	1.7
<b>Total</b>	<b>865</b>	<b>100.0</b>
Don't Know, N/A	290	
No Response	16	
Total	1171	

**21. Library hours are adequate to meet my educational needs.**

	Frequency	Percent
Strongly Agree	212	20.7
Agree	406	39.7
Neutral	222	21.7
Disagree	131	12.8
Strongly Disagree	51	5.0
<b>Total</b>	<b>1022</b>	<b>100.0</b>
Don't Know, N/A	133	
No Response	16	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**22. The LRC provides adequate access to materials (on-campus and online) to meet my educational needs.**

	Frequency	Percent
Strongly Agree	226	22.9
Agree	493	50.0
Neutral	213	21.6
Disagree	39	4.0
Strongly Disagree	15	1.5
<b>Total</b>	<b>986</b>	<b>100.0</b>
Don't Know, N/A	165	
No Response	20	
Total	1171	

**23. Access to computer labs in the LRC is adequate for my educational needs.**

	Frequency	Percent
Strongly Agree	274	27.1
Agree	458	45.3
Neutral	192	19.0
Disagree	67	6.6
Strongly Disagree	19	1.9
<b>Total</b>	<b>1010</b>	<b>100.0</b>
Don't Know, N/A	135	
No Response	26	
Total	1171	

**24. In general, my instructors seem to know about current issues in their field of expertise.**

	Frequency	Percent
Strongly Agree	409	36.4
Agree	553	49.2
Neutral	139	12.4
Disagree	20	1.8
Strongly Disagree	4	.4
<b>Total</b>	<b>1125</b>	<b>100.0</b>
Don't Know, N/A	24	
No Response	22	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**25. Safety hazards are removed promptly.**

	Frequency	Percent
Strongly Agree	227	23.8
Agree	412	43.1
Neutral	256	26.8
Disagree	38	4.0
Strongly Disagree	22	2.3
<b>Total</b>	<b>955</b>	<b>100.0</b>
Don't Know, N/A	195	
No Response	21	
Total	1171	

**26. In general, the classrooms are large enough to comfortably accommodate all students enrolled in a given course.**

	Frequency	Percent
Strongly Agree	232	20.7
Agree	488	43.5
Neutral	221	19.7
Disagree	143	12.8
Strongly Disagree	37	3.3
<b>Total</b>	<b>1121</b>	<b>100.0</b>
Don't Know, N/A	37	
No Response	13	
Total	1171	

**27. In the courses that require a lab, the equipment provided is adequate to meet the needs of the course.**

	Frequency	Percent
Strongly Agree	216	23.4
Agree	416	45.1
Neutral	207	22.4
Disagree	62	6.7
Strongly Disagree	22	2.4
<b>Total</b>	<b>923</b>	<b>100.0</b>
Don't Know, N/A	225	
No Response	23	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**28. The College clearly states the role of students in institutional governance.**

	Frequency	Percent
Strongly Agree	173	19.3
Agree	407	45.3
Neutral	257	28.6
Disagree	44	4.9
Strongly Disagree	17	1.9
<b>Total</b>	<b>898</b>	<b>100.0</b>
Don't Know, N/A	250	
No Response	23	
Total	1171	

**29. The College is committed to continuous improvement of the student learning process.**

	Frequency	Percent
Strongly Agree	262	24.6
Agree	525	49.2
Neutral	241	22.6
Disagree	33	3.1
Strongly Disagree	6	.6
<b>Total</b>	<b>1067</b>	<b>100.0</b>
Don't Know, N/A	85	
No Response	19	
Total	1171	

**30. I am aware of the College's mission, vision, and values.**

	Frequency	Percent
Strongly Agree	212	20.4
Agree	450	43.4
Neutral	265	25.6
Disagree	84	8.1
Strongly Disagree	26	2.5
<b>Total</b>	<b>1037</b>	<b>100.0</b>
Don't Know, N/A	114	
No Response	20	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

31. I have the opportunity to participate in the College's planning processes, either directly or through representatives.

	Frequency	Percent
Strongly Agree	153	16.7
Agree	329	35.8
Neutral	288	31.4
Disagree	104	11.3
Strongly Disagree	44	4.8
<b>Total</b>	<b>918</b>	<b>100.0</b>
Don't Know, N/A	233	
No Response	20	
Total	1171	

32. I have the opportunity to provide feedback on how to improve my learning experience at the College.

	Frequency	Percent
Strongly Agree	174	18.3
Agree	394	41.4
Neutral	267	28.1
Disagree	92	9.7
Strongly Disagree	24	2.5
<b>Total</b>	<b>951</b>	<b>100.0</b>
Don't Know, N/A	201	
No Response	19	
Total	1171	

33. The College has clearly defined general education requirements for all of its academic and vocational degree programs.

	Frequency	Percent
Strongly Agree	230	21.4
Agree	520	48.3
Neutral	244	22.7
Disagree	65	6.0
Strongly Disagree	18	1.7
<b>Total</b>	<b>1077</b>	<b>100.0</b>
Don't Know, N/A	77	
No Response	17	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**34. The College fosters an environment of ethical behavior.**

	Frequency	Percent
Strongly Agree	265	24.4
Agree	547	50.3
Neutral	235	21.6
Disagree	29	2.7
Strongly Disagree	11	1.0
<b>Total</b>	<b>1087</b>	<b>100.0</b>
Don't Know, N/A	68	
No Response	16	
Total	1171	

**35. I have adequate access to computers on campus.**

	Frequency	Percent
Strongly Agree	343	31.6
Agree	503	46.4
Neutral	184	17.0
Disagree	41	3.8
Strongly Disagree	13	1.2
<b>Total</b>	<b>1084</b>	<b>100.0</b>
Don't Know, N/A	66	
No Response	21	
Total	1171	

**36. I use the computers on campus to access my online classes.**

	Frequency	Percent
Strongly Agree	276	30.7
Agree	358	39.9
Neutral	155	17.3
Disagree	69	7.7
Strongly Disagree	40	4.5
<b>Total</b>	<b>898</b>	<b>100.0</b>
Don't Know, N/A	252	
No Response	21	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

37. In general, the assistance in the tutoring labs has helped me with my educational needs.

	Frequency	Percent
Strongly Agree	221	27.3
Agree	303	37.4
Neutral	207	25.5
Disagree	46	5.7
Strongly Disagree	34	4.2
<b>Total</b>	<b>811</b>	<b>100.0</b>
Don't Know, N/A	336	
No Response	24	
Total	1171	

38. I have adequate opportunity to communicate with my instructors outside of class (e.g., email, office hours, telephone, before/after class).

	Frequency	Percent
Strongly Agree	332	31.3
Agree	499	47.0
Neutral	183	17.2
Disagree	34	3.2
Strongly Disagree	14	1.3
<b>Total</b>	<b>1062</b>	<b>100.0</b>
Don't Know, N/A	93	
No Response	16	
Total	1171	

39. In general, I am satisfied with my interaction with faculty.

	Frequency	Percent
Strongly Agree	344	30.4
Agree	567	50.0
Neutral	179	15.8
Disagree	30	2.6
Strongly Disagree	13	1.1
<b>Total</b>	<b>1133</b>	<b>100.0</b>
Don't Know, N/A	22	
No Response	16	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**40. Faculty treat all students fairly and respectfully.**

	Frequency	Percent
Strongly Agree	322	28.4
Agree	553	48.7
Neutral	190	16.7
Disagree	51	4.5
Strongly Disagree	19	1.7
<b>Total</b>	<b>1135</b>	<b>100.0</b>
Don't Know, N/A	18	
No Response	18	
Total	1171	

**41. In general, College staff are helpful in answering my questions about the College (e.g., available student services, instructional programs offered, degree or transfer requirements).**

	Frequency	Percent
Strongly Agree	297	26.8
Agree	528	47.6
Neutral	206	18.6
Disagree	60	5.4
Strongly Disagree	18	1.6
<b>Total</b>	<b>1109</b>	<b>100.0</b>
Don't Know, N/A	44	
No Response	18	
Total	1171	

**42. Opportunities are available on campus for me to learn about other cultures.**

	Frequency	Percent
Strongly Agree	231	23.0
Agree	536	53.3
Neutral	203	20.2
Disagree	30	3.0
Strongly Disagree	5	.5
<b>Total</b>	<b>1005</b>	<b>100.0</b>
Don't Know, N/A	154	
No Response	12	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**43. Special events (e.g., athletics, cultural celebrations, concerts, art exhibits) on campus have been effective in increasing my sensitivity to other racial/ethnic groups.**

	Frequency	Percent
Strongly Agree	155	18.9
Agree	312	38.0
Neutral	259	31.5
Disagree	65	7.9
Strongly Disagree	30	3.7
<b>Total</b>	<b>821</b>	<b>100.0</b>
Don't Know, N/A	337	
No Response	13	
Total	1171	

**44. Diversity in regard to age, gender and ethnicity at this College is actively promoted.**

	Frequency	Percent
Strongly Agree	285	28.0
Agree	490	48.2
Neutral	200	19.7
Disagree	29	2.9
Strongly Disagree	13	1.3
<b>Total</b>	<b>1017</b>	<b>100.0</b>
Don't Know, N/A	135	
No Response	19	
Total	1171	

**45. Excellence in teaching is expected at this College.**

	Frequency	Percent
Strongly Agree	328	29.8
Agree	514	46.6
Neutral	205	18.6
Disagree	46	4.2
Strongly Disagree	9	.8
<b>Total</b>	<b>1102</b>	<b>100.0</b>
Don't Know, N/A	55	
No Response	14	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**46. Faculty on this campus incorporate values, ethics, civic responsibility, and diverse perspectives into their courses.**

	Frequency	Percent
Strongly Agree	268	24.6
Agree	529	48.5
Neutral	251	23.0
Disagree	34	3.1
Strongly Disagree	8	.7
<b>Total</b>	<b>1090</b>	<b>100.0</b>
Don't Know, N/A	64	
No Response	17	
Total	1171	

**47. The College is committed to high standards of teaching.**

	Frequency	Percent
Strongly Agree	304	27.3
Agree	547	49.1
Neutral	213	19.1
Disagree	41	3.7
Strongly Disagree	9	.8
<b>Total</b>	<b>1114</b>	<b>100.0</b>
Don't Know, N/A	41	
No Response	16	
Total	1171	

**48. I am satisfied with the quality of my program of study.**

	Frequency	Percent
Strongly Agree	337	29.7
Agree	552	48.7
Neutral	198	17.5
Disagree	40	3.5
Strongly Disagree	6	.5
<b>Total</b>	<b>1133</b>	<b>100.0</b>
Don't Know, N/A	20	
No Response	18	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**49. The education and training I receive at this campus will greatly contribute to achieving my educational goal.**

	Frequency	Percent
Strongly Agree	418	37.2
Agree	520	46.3
Neutral	149	13.3
Disagree	23	2.0
Strongly Disagree	14	1.2
<b>Total</b>	<b>1124</b>	<b>100.0</b>
Don't Know, N/A	29	
No Response	18	
Total	1171	

**50. Grading is conducted in a fair and impartial manner.**

	Frequency	Percent
Strongly Agree	341	30.4
Agree	559	49.8
Neutral	180	16.0
Disagree	33	2.9
Strongly Disagree	9	.8
<b>Total</b>	<b>1122</b>	<b>100.0</b>
Don't Know, N/A	28	
No Response	21	
Total	1171	

**51. I feel safe on campus during daylight hours.**

	Frequency	Percent
Strongly Agree	525	47.0
Agree	496	44.4
Neutral	72	6.4
Disagree	14	1.3
Strongly Disagree	11	1.0
<b>Total</b>	<b>1118</b>	<b>100.0</b>
Don't Know, N/A	33	
No Response	20	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**52. In general, there are adequate parking spaces for students.**

	Frequency	Percent
Strongly Agree	125	11.1
Agree	227	20.1
Neutral	188	16.7
Disagree	224	19.9
Strongly Disagree	363	32.2
<b>Total</b>	<b>1127</b>	<b>100.0</b>
Don't Know, N/A	25	
No Response	19	
Total	1171	

**53. I feel safe on campus during evening hours.**

	Frequency	Percent
Strongly Agree	236	22.7
Agree	454	43.6
Neutral	223	21.4
Disagree	98	9.4
Strongly Disagree	30	2.9
<b>Total</b>	<b>1041</b>	<b>100.0</b>
Don't Know, N/A	113	
No Response	17	
Total	1171	

**54. The physical facilities (e.g., restrooms, offices, classrooms, buildings) are adequately maintained.**

	Frequency	Percent
Strongly Agree	142	12.6
Agree	429	38.1
Neutral	278	24.7
Disagree	186	16.5
Strongly Disagree	92	8.2
<b>Total</b>	<b>1127</b>	<b>100.0</b>
Don't Know, N/A	23	
No Response	21	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**55. The lighting at the College is adequately provided at appropriate times.**

	Frequency	Percent
Strongly Agree	210	18.8
Agree	532	47.7
Neutral	244	21.9
Disagree	97	8.7
Strongly Disagree	32	2.9
<b>Total</b>	<b>1115</b>	<b>100.0</b>
Don't Know, N/A	39	
No Response	17	
Total	1171	

**56. The landscaping is adequately maintained.**

	Frequency	Percent
Strongly Agree	269	23.7
Agree	585	51.5
Neutral	213	18.8
Disagree	51	4.5
Strongly Disagree	17	1.5
<b>Total</b>	<b>1135</b>	<b>100.0</b>
Don't Know, N/A	20	
No Response	16	
Total	1171	

**57. This College provides a positive learning environment for all students.**

	Frequency	Percent
Strongly Agree	330	29.2
Agree	609	53.9
Neutral	160	14.2
Disagree	21	1.9
Strongly Disagree	9	.8
<b>Total</b>	<b>1129</b>	<b>100.0</b>
Don't Know, N/A	25	
No Response	17	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**58a. To what extent have the general education requirements contributed to your development in the following: Written communication skills.**

	Frequency	Percent
To a great extent	338	33.1
To a moderate extent	501	49.1
To a small extent	146	14.3
To no extent	36	3.5
<b>Total</b>	<b>1021</b>	<b>100.0</b>
Don't Know, N/A	122	
No Response	28	
Total	1171	

**58b. To what extent have the general education requirements contributed to your development in the following: Oral communication skills.**

	Frequency	Percent
To a great extent	308	30.7
To a moderate extent	467	46.6
To a small extent	178	17.7
To no extent	50	5.0
<b>Total</b>	<b>1003</b>	<b>100.0</b>
Don't Know, N/A	136	
No Response	32	
Total	1171	

**58c. To what extent have the general education requirements contributed to your development in the following: Critical thinking/problem solving skills.**

	Frequency	Percent
To a great extent	309	30.6
To a moderate extent	487	48.3
To a small extent	181	17.9
To no extent	32	3.2
<b>Total</b>	<b>1009</b>	<b>100.0</b>
Don't Know, N/A	129	
No Response	33	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**58d. To what extent have the general education requirements contributed to your development in the following: Math/quantitative skills.**

	Frequency	Percent
To a great extent	297	30.6
To a moderate extent	431	44.3
To a small extent	178	18.3
To no extent	66	6.8
<b>Total</b>	<b>972</b>	<b>100.0</b>
Don't Know, N/A	170	
No Response	29	
Total	1171	

**58e. To what extent have the general education requirements contributed to your development in the following: Appreciation of cultural diversity.**

	Frequency	Percent
To a great extent	249	26.5
To a moderate extent	356	37.9
To a small extent	227	24.2
To no extent	107	11.4
<b>Total</b>	<b>939</b>	<b>100.0</b>
Don't Know, N/A	200	
No Response	32	
Total	1171	

**58f. To what extent have the general education requirements contributed to your development in the following: Intellectual curiosity and desire for lifelong learning.**

	Frequency	Percent
To a great extent	367	36.0
To a moderate extent	412	40.4
To a small extent	191	18.7
To no extent	50	4.9
<b>Total</b>	<b>1020</b>	<b>100.0</b>
Don't Know, N/A	118	
No Response	33	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

58g. To what extent have the general education requirements contributed to your development in the following: Personal and civic responsibility.

	Frequency	Percent
To a great extent	266	26.9
To a moderate extent	407	41.1
To a small extent	212	21.4
To no extent	105	10.6
<b>Total</b>	<b>990</b>	<b>100.0</b>
Don't Know, N/A	151	
No Response	30	
Total	1171	

59a. Evaluate your experiences with the following: Student Government (ASGC).

	Frequency	Percent
Excellent	142	27.2
Good	237	45.3
Fair	118	22.6
Poor	26	5.0
<b>Total</b>	<b>523</b>	<b>100.0</b>
Never Used	616	
No Response	32	
Total	1171	

59b. Evaluate your experiences with the following: Assessment Center.

	Frequency	Percent
Excellent	136	21.9
Good	318	51.2
Fair	135	21.7
Poor	32	5.2
<b>Total</b>	<b>621</b>	<b>100.0</b>
Never Used	515	
No Response	35	
Total	1171	

59c. Evaluate your experiences with the following: Transfer Center.

	Frequency	Percent
Excellent	140	25.6
Good	237	43.3
Fair	141	25.8
Poor	29	5.3
<b>Total</b>	<b>547</b>	<b>100.0</b>
Never Used	594	
No Response	30	
Total	1171	

Note. Calculations of mean ratings reflect a scale of 1 = Strongly Disagree to 5 = Strongly Agree. Responses of Don't Know/NA have been excluded from these calculations.

**59d. Evaluate your experiences with the following: Tutoring Center.**

	Frequency	Percent
Excellent	201	31.4
Good	295	46.1
Fair	112	17.5
Poor	32	5.0
<b>Total</b>	<b>640</b>	<b>100.0</b>
Never Used	496	
No Response	35	
Total	1171	

**59e. Evaluate your experiences with the following: Admissions and Records.**

	Frequency	Percent
Excellent	233	28.0
Good	418	50.2
Fair	151	18.1
Poor	31	3.7
<b>Total</b>	<b>833</b>	<b>100.0</b>
Never Used	302	
No Response	36	
Total	1171	

**59f. Evaluate your experiences with the following: Veterans Affairs Office.**

	Frequency	Percent
Excellent	152	29.2
Good	240	46.1
Fair	107	20.5
Poor	22	4.2
<b>Total</b>	<b>521</b>	<b>100.0</b>
Never Used	616	
No Response	34	
Total	1171	

**59g. Evaluate your experiences with the following: Career Center.**

	Frequency	Percent
Excellent	113	25.8
Good	206	47.0
Fair	90	20.5
Poor	29	6.6
<b>Total</b>	<b>438</b>	<b>100.0</b>
Never Used	698	
No Response	35	
Total	1171	

*Note.* Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**59h. Evaluate your experiences with the following: Job Placement.**

	Frequency	Percent
Excellent	84	24.7
Good	156	45.9
Fair	83	24.4
Poor	17	5.0
<b>Total</b>	<b>340</b>	<b>100.0</b>
Never Used	795	
No Response	36	
Total	1171	

**59i. Evaluate your experiences with the following: Disabled Student Programs and Services (DSP&S).**

	Frequency	Percent
Excellent	111	38.5
Good	113	39.2
Fair	52	18.1
Poor	12	4.2
<b>Total</b>	<b>288</b>	<b>100.0</b>
Never Used	844	
No Response	39	
Total	1171	

**59j. Evaluate your experiences with the following: Counseling.**

	Frequency	Percent
Excellent	214	35.1
Good	222	36.4
Fair	116	19.0
Poor	58	9.5
<b>Total</b>	<b>610</b>	<b>100.0</b>
Never Used	522	
No Response	39	
Total	1171	

**59k. Evaluate your experiences with the following: Extended Opportunity Programs and Services (EOPS/CalWORKS).**

	Frequency	Percent
Excellent	186	37.3
Good	186	37.3
Fair	87	17.4
Poor	40	8.0
<b>Total</b>	<b>499</b>	<b>100.0</b>
Never Used	635	
No Response	37	
Total	1171	

*Note.* Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**59l. Evaluate your experiences with the following: Health Services.**

	Frequency	Percent
Excellent	147	33.6
Good	173	39.5
Fair	93	21.2
Poor	25	5.7
<b>Total</b>	<b>438</b>	<b>100.0</b>
Never Used	697	
No Response	36	
Total	1171	

**59m. Evaluate your experiences with the following: Bookstore.**

	Frequency	Percent
Excellent	200	25.3
Good	398	50.3
Fair	146	18.5
Poor	47	5.9
<b>Total</b>	<b>791</b>	<b>100.0</b>
Never Used	350	
No Response	30	
Total	1171	

**59n. Evaluate your experiences with the following: Financial Aid.**

	Frequency	Percent
Excellent	198	25.4
Good	355	45.6
Fair	160	20.5
Poor	66	8.5
<b>Total</b>	<b>779</b>	<b>100.0</b>
Never Used	363	
No Response	29	
Total	1171	

**59o. Evaluate your experiences with the following: Cafeteria.**

	Frequency	Percent
Excellent	180	22.9
Good	342	43.5
Fair	181	23.0
Poor	84	10.7
<b>Total</b>	<b>787</b>	<b>100.0</b>
Never Used	352	
No Response	32	
Total	1171	

*Note.* Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**59p. Evaluate your experiences with the following: Student Affairs Office.**

	Frequency	Percent
Excellent	124	20.8
Good	265	44.5
Fair	145	24.4
Poor	61	10.3
<b>Total</b>	<b>595</b>	<b>100.0</b>
Never Used	541	
No Response	35	
Total	1171	

**59q. Evaluate your experiences with the following: International Student Services.**

	Frequency	Percent
Excellent	88	28.8
Good	137	44.8
Fair	58	19.0
Poor	23	7.5
<b>Total</b>	<b>306</b>	<b>100.0</b>
Never Used	826	
No Response	39	
Total	1171	

**60. Gender.**

	Frequency	Percent
Male	524	46.0
Female	615	54.0
<b>Total</b>	<b>1139</b>	<b>100.0</b>
No Response	32	
Total	1171	

**61. What is your educational goal?**

	Frequency	Percent
Associate's Degree	235	20.7
Transfer for bachelors's degree	676	59.4
Vocational degree/certificate	74	6.5
Career maintenance or development	16	1.4
Basic skills/high school diploma	9	.8
Personal interest	38	3.3
Undecided	62	5.4
Other	28	2.5
<b>Total</b>	<b>1138</b>	<b>100.0</b>
No Response	33	
Total	1171	

*Note.* Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

**61. What is your educational goal? (specified other)**

	Frequency
Actor Training	1
CVT	1
Decline to state	1
Improve English	1
Nursing	1
Pharmacy	1
Review for masters	1
<b>Total</b>	<b>7</b>

**62. Ethnicity.**

	Frequency	Percent
Asian	114	10.1
Black	67	6.0
Filipino	40	3.6
Hispanic	216	19.2
Native American	12	1.1
Pacific Islander	16	1.4
Middle Eastern	39	3.5
White	546	48.5
Other	76	6.7
<b>Total</b>	<b>1126</b>	<b>100.0</b>
No Response	45	
Total	1171	

**62. Ethnicity (specified other).**

	Frequency
Decline to state	6
Multi-ethnic	1
<b>Total</b>	<b>7</b>

**63. How long have you been studying at the College?**

	Frequency	Percent
Less than 1 year	457	40.3
1 to 3 years	559	49.3
Between 3 and 7 years	100	8.8
7 years or longer	19	1.7
<b>Total</b>	<b>1135</b>	<b>100.0</b>
No Response	36	
Total	1171	

*Note.* Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

## Descriptive Statistics

	N	Mean	SD
1. Faculty foster an open environment for student-teacher discussion of ideas related to course content.	1121	4.25	.69
2. External college publications (e.g., class schedule, student handbook, catalog) provide accurate information.	1154	4.28	.72
3. This College, as a whole, supports academic freedom.	1133	4.16	.77
4. In general, instructors at this College attempt to be fair and objective in their presentation of course materials.	1153	4.09	.76
5. The College has an effective planning process.	1070	3.84	.85
6. The College involves appropriate segments of the College community in institutional planning.	963	3.75	.84
7. The College provides sufficient technological resources to support its educational programs.	1127	4.20	.84
8. The College provides adequate staffing to support its educational programs.	1108	3.93	.88
9. Course outlines and syllabi clearly specify the subject matter to be covered, the skills to be acquired by the students, and the methods of evaluation used by faculty.	1155	4.18	.77
10. Instructional methods are compatible with my learning needs.	1150	3.98	.78
11. General education course offerings are sufficient for me to complete my program within a reasonable period of time.	1079	3.82	.95
12. Course offerings in my major are sufficient for me to complete my program within a reasonable period of time.	1060	3.54	1.13
13. Students receive adequate academic advising regarding educational courses, programs, and transfer policies.	1089	3.66	1.05
14. Generally, instructors clearly define how I will be graded.	1149	4.14	.76
15. This College provides adequate support services to its students regardless of service location or delivery methods.	1026	3.88	.83
16. The College supports extra-curricular activities that promote lifelong learning for its students.	971	3.80	.88
17. The equipment in the LRC (e.g., VCRs, DVD players, CD ROM players, televisions) is properly maintained.	976	4.01	.87
18. The LRC's collection, such as books, periodicals, media resources, and online databases, is adequate to meet the needs of my educational program.	1007	3.93	.93
19. LRC staff provide effective assistance in using the LRC resources - print and outline - to find needed information.	948	3.89	.85
20. In general, the librarians have helped me to be more successful in my courses.	865	3.65	.94
21. Library hours are adequate to meet my educational needs.	1022	3.58	1.10
22. The LRC provides adequate access to materials (on-campus and online) to meet my educational needs.	986	3.89	.85
23. Access to computer labs in the LRC is adequate for my educational needs.	1010	3.89	.94
24. In general, my instructors seem to know about current issues in their field of expertise.	1125	4.19	.74
25. Safety hazards are removed promptly.	955	3.82	.92
26. In general, the classrooms are large enough to comfortably accommodate all students enrolled in a given course.	1121	3.66	1.05
27. In the courses that require a lab, the equipment provided is adequate to meet the needs of the course.	923	3.80	.95
28. The College clearly states the role of students in institutional governance.	898	3.75	.89
29. The College is committed to continuous improvement of the student learning process.	1067	3.94	.80
30. I am aware of the College's mission, vision, and values.	1037	3.71	.96
31. I have the opportunity to participate in the College's planning processes, either directly or through representatives.	918	3.48	1.05

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.

## Descriptive Statistics

	N	Mean	SD
32. I have the opportunity to provide feedback on how to improve my learning experience at the College.	951	3.63	.97
33. The College has clearly defined general education requirements for all of its academic and vocational degree programs.	1077	3.82	.89
34. The College fosters an environment of ethical behavior.	1087	3.94	.81
35. I have adequate access to computers on campus.	1084	4.04	.86
36. I use the computers on campus to access my online classes.	898	3.85	1.08
37. In general, the assistance in the tutoring labs has helped me with my educational needs.	811	3.78	1.04
38. I have adequate opportunity to communicate with my instructors outside of class (e.g., email, office hours, telephone, before/after class).	1062	4.04	.85
39. In general, I am satisfied with my interaction with faculty.	1133	4.06	.82
40. Faculty treat all students fairly and respectfully.	1135	3.98	.88
41. In general, College staff are helpful in answering my questions about the College (e.g., available student services, instructional programs offered, degree or transfer requirements).	1109	3.93	.90
42. Opportunities are available on campus for me to learn about other cultures.	1005	3.95	.77
43. Special events (e.g., athletics, cultural celebrations, concerts, art exhibits) on campus have been effective in increasing my sensitivity to other racial/ethnic groups.	821	3.61	1.00
44. Diversity in regard to age, gender and ethnicity at this College is actively promoted.	1017	3.99	.84
45. Excellence in teaching is expected at this College.	1102	4.00	.85
46. Faculty on this campus incorporate values, ethics, civic responsibility, and diverse perspectives into their courses.	1090	3.93	.81
47. The College is committed to high standards of teaching.	1114	3.98	.83
48. I am satisfied with the quality of my program of study.	1133	4.04	.81
49. The education and training I receive at this campus will greatly contribute to achieving my educational goal.	1124	4.16	.82
50. Grading is conducted in a fair and impartial manner.	1122	4.06	.81
51. I feel safe on campus during daylight hours.	1118	4.35	.74
52. In general, there are adequate parking spaces for students.	1127	2.58	1.40
53. I feel safe on campus during evening hours.	1041	3.74	1.00
54. The physical facilities (e.g., restrooms, offices, classrooms, buildings) are adequately maintained.	1127	3.30	1.13
55. The lighting at the College is adequately provided at appropriate times.	1115	3.71	.96
56. The landscaping is adequately maintained.	1135	3.91	.86
57. This College provides a positive learning environment for all students.	1129	4.09	.76

Note. Calculations of mean ratings reflect a scale of 1 = *Strongly Disagree* to 5 = *Strongly Agree*. Responses of *Don't Know/NA* have been excluded from these calculations.